

RhodeCode CE/EE - Support #5639

500 Internal Server Error | The server has either erred ... after importing Database from backup

22.11.2020 09:15 - Claude Chausse

Status:	New	Start date:	22.11.2020
Priority:	High	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Sorting:		Affected Version:	
Commit Number:			

Description

Hi

I am trying to recover my rhodecode installation after a Server Failure. I installed rhodecode and then imported my Database from my backup but the server fails when I trying to connect I get the stand error

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500 Internal Server Error

The server has either erred or is incapable of performing the requested operation.

Possible Causes

Server is overloaded.

Server database connection is lost.

Server expected unhandled error

When I look at the log I see this

```
020-11-22 03:00:16.055 [45105] ERROR [rhodecode.config.middleware] error occurred handling this request for path:
```

```
/_static/rhodecode/images/favicon.ico
```

```
Traceback (most recent call last):
```

```
File
```

```
"/opt/rhodecode/store/98nqg9sak7d1if134kfldiz507dkfild-python2.7-pyramid-1.10.1/lib/python2.7/site-packages/pyramid/tweens.py",
```

```
line 41, in excview_tween
```

```
response = handler(request)
```

```
...
```

```
Then this
```

```
OperationalError: (_mysql_exceptions.OperationalError) (1054, "Unknown column 'users.last_activity' in 'field list'") [SQL: u'SELECT users.firstname AS users_firstname, users.email AS users_email, users.api_key AS users_api_key, users.user_data AS users_user_data, users.user_id AS users_user_id, users.username AS users_username, users.password AS users_password, users.active AS users_active, users.admin AS users_admin, users.lastname AS users_lastname, users.last_login AS users_last_login, users.last_activity AS users_last_activity, users.extern_type AS users_extern_type, users.extern_name AS users_extern_name, users.inherit_default_permissions AS users_inherit_default_permissions, users.created_on AS users_created_on\nFROM users\nWHERE users.username = %s'] [parameters: ('default',)]
```

I need help to revive my Rhodecode