

## Documentation - Bug #5248

### Installation of rhodecode-tools

16.03.2017 10:29 - Leszek Czaplis

<b>Status:</b>	New	<b>Start date:</b>	16.03.2017
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Sorting:</b>		<b>Affected Version:</b>	
<b>Commit Number:</b>			
<b>Description</b>			
Hi Support,			
My question refers to this part of documentation: <a href="https://docs.rhodecode.com/RhodeCode-Enterprise/tools/install-tools.html#installing-rct">https://docs.rhodecode.com/RhodeCode-Enterprise/tools/install-tools.html#installing-rct</a>			
I've setup my virtualenv but I cannot find any full url with token on <a href="https://rhodecode.com/u/#rhodecode-tools">https://rhodecode.com/u/#rhodecode-tools</a>			
When I tried to download package and install with this command:			
<pre>pip install -I rhodecode-tools-0.11.0.zip</pre>			
I faced this:			
<pre>vtenv2) [2017-03-16 10:26.36] ~ [lczaplis.FMZW9G2] [] pip install -I rhodecode-tools-0.11.0.zip Unpacking ./rhodecode-tools-0.11.0.zip Running setup.py (path:/tmp/pip-3Ebaoy-build/setup.py) egg_info for package from file:///home/mobaxterm/rhodecode-tools-0.11.0.zip Download error on https://pypi.python.org/simple/pytest-runner/: hostname '10.43.216.8' doesn't match either of 'www.python.org', 'docs.python.org', 'bugs.python.org', 'wiki.python.org', 'hg.python.org', 'mail.python.org', 'pypi.python.org', 'packaging.python.org', 'login.python.org', 'discuss.python.org', 'us.pycon.org', 'pypi.io', 'docs.pypi.io', 'pypi.org', 'docs.pypi.org', 'donate.pypi.org' -- Some packages may not be found! Couldn't find index page for 'pytest-runner' (maybe misspelled?) Download error on https://pypi.python.org/simple/: hostname '10.43.216.8' doesn't match either of 'www.python.org', 'docs.python.org', 'bugs.python.org', 'wiki.python.org', 'hg.python.org', 'mail.python.org', 'pypi.python.org', 'packaging.python.org', 'login.python.org', 'discuss.python.org', 'us.pycon.org', 'pypi.io', 'docs.pypi.io', 'pypi.org', 'docs.pypi.org', 'donate.pypi.org' -- Some packages may not be found! No local packages or download links found for pytest-runner Traceback (most recent call last):   File "&lt;string&gt;", line 17, in &lt;module&gt;   File "/tmp/pip-3Ebaoy-build/setup.py", line 140, in &lt;module&gt;     'rhodecode-list-instances = rhodecode_tools.commands.list_instances:cmd',   File "/usr/lib/python2.7/distutils/core.py", line 111, in setup     _setup_distribution = dist = klass(attrs)   File "/home/mobaxterm/vtenv2/lib/python2.7/site-packages/setuptools/dist.py", line 260, in __init__     self.fetch_build_eggs(attrs.pop('setup_requires'))   File "/home/mobaxterm/vtenv2/lib/python2.7/site-packages/setuptools/dist.py", line 285, in fetch_build_eggs     replace_conflicting=True   File "/home/mobaxterm/vtenv2/lib/python2.7/site-packages/pkg_resources.py", line 631, in resolve     dist = best[req.key] = env.best_match(req, ws, installer)   File "/home/mobaxterm/vtenv2/lib/python2.7/site-packages/pkg_resources.py", line 871, in best_match     return self.obtain(req, installer)   File "/home/mobaxterm/vtenv2/lib/python2.7/site-packages/pkg_resources.py", line 883, in obt</pre>			

```

ain
    return installer(requirement)
    File "/home/mobaxterm/vtenv2/lib/python2.7/site-packages/setuptools/dist.py", line 335, in fetch_build_egg
        return cmd.easy_install(req)
    File "/home/mobaxterm/vtenv2/lib/python2.7/site-packages/setuptools/command/easy_install.py", line 589, in easy_install
        raise DistutilsError(msg)
    distutils.errors.DistutilsError: Could not find suitable distribution for Requirement.parse('pytest-runner')
    Complete output from command python setup.py egg_info:
    Download error on https://pypi.python.org/simple/pytest-runner/: hostname '10.43.216.8' doesn't match either of 'www.python.org', 'docs.python.org', 'bugs.python.org', 'wiki.python.org', 'hg.python.org', 'mail.python.org', 'pypi.python.org', 'packaging.python.org', 'login.python.org', 'discuss.python.org', 'us.pycon.org', 'pypi.io', 'docs.pypi.io', 'pypi.org', 'docs.pypi.org', 'donate.pypi.org' -- Some packages may not be found!

Couldn't find index page for 'pytest-runner' (maybe misspelled?)

Download error on https://pypi.python.org/simple/: hostname '10.43.216.8' doesn't match either of 'www.python.org', 'docs.python.org', 'bugs.python.org', 'wiki.python.org', 'hg.python.org', 'mail.python.org', 'pypi.python.org', 'packaging.python.org', 'login.python.org', 'discuss.python.org', 'us.pycon.org', 'pypi.io', 'docs.pypi.io', 'pypi.org', 'docs.pypi.org', 'donate.pypi.org' -- Some packages may not be found!

No local packages or download links found for pytest-runner

Traceback (most recent call last):
  File "<string>", line 17, in <module>
  File "/tmp/pip-3Ebaoy-build/setup.py", line 140, in <module>
    'rhodecode-list-instances = rhodecode_tools.commands.list_instances:cmd',
  File "/usr/lib/python2.7/distutils/core.py", line 111, in setup
    _setup_distribution = dist = klass(attrs)
  File "/home/mobaxterm/vtenv2/lib/python2.7/site-packages/setuptools/dist.py", line 260, in __init__
    self.fetch_build_eggs(attrs.pop('setup_requires'))
  File "/home/mobaxterm/vtenv2/lib/python2.7/site-packages/setuptools/dist.py", line 285, in fetch_build_eggs
    replace_conflicting=True
  File "/home/mobaxterm/vtenv2/lib/python2.7/site-packages/pkg_resources.py", line 631, in resolve
    dist = best[req.key] = env.best_match(req, ws, installer)
  File "/home/mobaxterm/vtenv2/lib/python2.7/site-packages/pkg_resources.py", line 871, in best_match
    return self.obtain(req, installer)
  File "/home/mobaxterm/vtenv2/lib/python2.7/site-packages/pkg_resources.py", line 883, in obtain
    return installer(requirement)
  File "/home/mobaxterm/vtenv2/lib/python2.7/site-packages/setuptools/dist.py", line 335, in fetch_build_egg
    return cmd.easy_install(req)

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File "/home/mobaxterm/vtenv2/lib/python2.7/site-packages/setuptools/command/easy_install.py", line 589, in easy_install
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    raise DistutilsError(msg)
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distutils.errors.DistutilsError: Could not find suitable distribution for Requirement.parse('pytest-runner')
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Cleaning up...
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Command python setup.py egg_info failed with error code 1 in /tmp/pip-3Ebaoy-build
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Storing debug log for failure in /home/mobaxterm/.pip/pip.log
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Thank you in advance for your help!

Best Regards,  
Leszek CZaplis

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## History

### #1 - 16.03.2017 16:35 - Marcin Kuzminski [CTO]

Hi Leszek,

It looks like your server cannot access pypi server to download additional required packages. Unfortunately you need to either pre-download those to pip cache, or have your server be able to access the internet and python package servers.

rhodecode tools are also bundled with our installer, and they are available if you install a community or enterprise, but this seems to be an overkill to get the tools installed :)