

RhodeCode CE/EE - Bug #5213

Fixing Apache Proxy timeout issues

14.02.2017 09:15 - William Horner

Status: Resolved	Start date: 14.02.2017
Priority: Normal	Due date:
Assignee:	% Done: 0%
Category:	Estimated time: 0.00 hour
Target version:	Spent time: 0.00 hour
Sorting:	Affected Version:
Commit Number:	

Description

Apache server regularly timeouts while cloning large repositories and there is little advice on how to fix it. Most advice available concentrates on push, doesnt work for clone and doesnt fix the root issue with is Apache config.

Troubleshooting the issue, there were no problems with memory, processing, disk space. gunicorn continued creating the response even after the proxy had cut the connection. So attention needs to be on the proxy config.

Adding the following to the ProxyPass statement in your standard Apache config example (in the documentation) aligns the timeouts with Rhodecode and fixes the issue:

<https://docs.rhodecode.com/RhodeCode-Enterprise/admin/apache-conf-example.html>

```
# Url to running RhodeCode instance. This is shown as ` - URL:` when
# running rccontrol status.
ProxyPass / http://127.0.0.1:10002/ **timeout=7200 Keepalive=On**
ProxyPassReverse / http://127.0.0.1:10002/
```

Could I recommend updating the relevant lines in your documentation?

I am using the community edition. Fully up to date. Its working well other than the issue with large repositories.

History

#1 - 14.02.2017 09:42 - Redmine Integration

- Status changed from New to Resolved

Commit 64eeabf1e97 by Marcin Kuzminski marcin@rhodecode.com on default branch changed this issue.

<https://internal-code.rhodecode.com/rhodecode-enterprise-ce/changeset/64eeabf1e97629704e95fca09139fcb2ee2afa9>

#2 - 14.02.2017 09:44 - Marcin Kuzminski [CTO]

Hi William,

Thanks for your contribution ! We added recommended settings into our example config.

Ps. RhodeCode is open-source, and we encourage people to add fixes themselves, simply register at code.rhodecode.com, and submit a Pull Request from your fork.

For example documentation is available here: <https://code.rhodecode.com/rhodecode-enterprise-ce/files/default/docs>

Best,